

Product Introduction

A web system to manage reservations, rooms, therapists, attendance, and revenue in one place

Overview

This is a web-based management system that brings together everything needed to run a massage spa: reservations, rooms, therapists, attendance, sessions, revenue, and inventory. It works on both desktop and mobile browsers, and can be installed on a phone like an app (PWA). The interface is in English by default, so local staff can use it directly; browser translation is available if needed.

Key Features

1. Live Dashboard

- See every room at a glance — in use, available, or ending soon
- List of therapists currently waiting (clocked in, free)
- Today's and upcoming reservations
- 10-minute warning before session end; automatic end when time is up

2. Reservation Management

- Book by date, time, room, and therapist
- Group bookings: assign multiple rooms and therapists in one go
- Automatic conflict checks (optional force override)
- Edit or cancel bookings; start selected reservations as sessions in batch
- WhatsApp reminder link for customers with a phone number

3. Massage Sessions

- On start: choose massage type, customer type (Local / Foreigner / Tourist), and duration
- Start multiple guests at once (one row per room + therapist)
- Extend active sessions by +30 min or +1 hour
- Record who started the session (admin or manager)
- Printable receipt

4. Therapists & Attendance

- Unique codes (e.g. T001), photo, and contact details
- Clock in / clock out; waiting list updates automatically
- Work hours and session statistics

5. Room Management

- Set room name and number of beds
- Allow concurrent sessions up to bed count (e.g. 2 beds → up to 2 guests)

6. Price Settings

- Rates by massage type × customer type × duration
- Peso (PHP) based; edit anytime from the Prices menu
- Estimated price preview when starting a session

7. Revenue & Reports

- Daily Close: sessions, revenue, therapist performance — printable
- Reports: daily/monthly usage and sales, staff and therapist stats
- Customers: search visit history by name or phone

8. Inventory

- Track items such as oil and towels
- Clear + Add / – Remove stock actions
- Low-stock alert when below minimum; delete items when needed

9. Roles & Security

- Admin and sub-manager accounts
- Per-menu permissions (rooms, therapists, reservations, start/end session, etc.)
- Login required; password change; forced change of default password

Benefits

Benefit	Description
At a glance	Rooms, waiting list, and bookings on one dashboard
Fewer mistakes	Blocks overlapping times and unclocked therapists
Group-ready	Book and start several guests in one action
Anywhere	Same UI on PC and mobile; installable as an app
Clear pricing	Rates by local / foreigner / tourist and massage type
Easy closing	Daily close, reports, and receipts
Split roles	Owner can work remotely; shop staff run the floor
English UI	Built for local staff; optional browser translation

Who it is for

- Spas with multiple rooms and rotating therapists
- Operations that mix advance bookings and walk-ins
- Shops with different rates by guest type and massage type
- Owners who monitor from outside while staff run sessions on site

In short, this is a spa-focused operations tool that replaces handwritten logs and chat-group alerts — so reservations, sessions, attendance, sales, and inventory can all be managed in one system.